
From: Andy Kay [REDACTED]
Sent: 17 July 2010 12:10
To: licensing
Cc: Johnson, Anthony; Whitelegg, John; Cullinan, Mark; Wade, Anthony; Greenall, Michael; Brown, Kenneth; Coates, Christopher; Day, John; Denwood, Sheila; Forrest, Melanie; Redfern, Robert
Subject: Taxi Newsletter

Hi All

Firstly could I raise the issue of livery. I strongly object to any change from the current position. I believe that any specific colour will result in a premium having to be paid for vehicles that colour and will therefore mean drivers sourcing vehicles from garages outside the licensing area. This will have a detrimental effect on local vehicle suppliers and is not in the local interest. The standardised front door stickers (The current ones are a different shape as well as a different colour were presented to the trade as a standardised livery that would lead to permission to use bus lanes. This did not happen) are perfectly fine and I see no need to heap further expense on a trade that is already suffering from the economic downturn. This proposal is clearly made by somebody that has no understanding of the financial impact it will have not only to the trade but to other local businesses.

Regards the claim that 6 month licenses have been well received I have to say I have not encountered such a reception. Indeed it seems to the members of the trade I have spoken to and myself yet another case of meaningless and unnecessary administration. Much as the 12 month badges which seems completely redundant and ridiculous when CRB checks and medicals are only needed every 3 years. Why make change for the sake of change?

The current door stickers are fine and clearly distinguishable from each other by both colour and shape. Having seen the new ones the same cannot be said and they would seem to be a backwards step. Having also seen the new plates with an expiry date I do not see the need for the additional work and expense. If the department didn't overburden itself with unnecessary administration surely managing a database would not present a problem thus making the changes futile!

04/08/2010

The reporting of the issue raised with regard to the Kentucky rank has as I expected it to be selective to show that the Licensing manager has got her way without providing full and accurate reporting of what was actually said!

The Lancaster and Morecambe Taxi Safety leaflets need withdrawing immediately as they are inaccurately written. They refer to Private Hire booking offices as Taxi Ranks. This is misleading to the public. If any clarification is needed as to what the difference is between a "Taxi Rank" and a booking office I will be more than happy to help. I would however like to insist that the misleading document is withdrawn with immediate effect.

Regards the frequently asked questions section. It would seem the trade is better informed than the licensing manager who recently told a member of the trade it was okay to carry 5 passengers in a vehicle plated for 4. Who is informing who?

Kind Regards

A black rectangular redaction box covering the signature area.

Andy Kay

Two thick black horizontal redaction bars covering contact information.

Peck, Wendy

From: Andy Kay [REDACTED]
Sent: 19 July 2010 14:13
To: 'Andy Kay'; licensing
Cc: Johnson, Anthony; Whitelegg, John; Cullinan, Mark; Wade, Anthony; Greenall, Michael; Brown, Kenneth; Coates, Christopher; Day, John; Denwood, Sheila; Forrest, Melanie; Redfern, Robert
Subject: Taxi Newsletter

Hi All

Sorry if you are fed up with my feedback but this weekend has revealed yet another perspective of the "livery" issue. Whilst taking time to discuss the issue with colleagues there was a very valid point made to me which would give cause for concern. I have listened to the licensing managers thoughts regards livery and the initial idea seemed quite plausible even though I have my concerns but in light of this weekend I would strongly urge that the matter is forgotten without further consideration. One of my colleagues approached me this weekend and said he was worried drivers would no longer be as accountable as they are currently. He said that unlike people within the trade member of the public don't recognise or remember plate numbers or even vehicle manufacturers if they have problems with a taxi. The first thing they remember, and I have also confirmed this with the office staff at 848848 taxis, is the colour of the vehicle. Particularly with regards to hackney carriages as they pick up jobs from ranks so there are no records of these journeys. If anybody has a complaint or has left something in the taxi they will say what they have left and when and when asked to provide a description of the vehicle they will invariably say something of the order of "It was a blue one" or "It was a red one". If we restrict the hackney carriages to one or two colours it would seem inevitable that we are reducing the likelihood of ever ascertaining which vehicle the problem was with thus reducing the effectiveness with which any complaints may be dealt with. In fact I would have thought it more safety conscious to allow advertising over the full vehicles as occurs in other towns. I have seen professionally branded taxis that are clearly identifiable as taxis and also identifiable individually whilst also providing the proprietors with and additional income!

Kind Regards

[REDACTED]

Andy Kay
[REDACTED]
[REDACTED]

19/07/2010